

Procurement Division's

# Customer Forum

... an information-packed 2 1/2 hours of News You Can Use

Wednesday,  
May 21, 2003  
9:00–11:30 a.m.

Ziggurat Auditorium  
707 3rd Street  
West Sacramento, CA 95605

The next Customer Forum  
is in August.  
Watch for an announcement.

## Budget Realignment

With the state's unprecedented budget shortfall, DGS has initiated a working group to assist those agencies that may be experiencing downsizing of their operations and services.

## Recommendations 7 and 19

Learn the latest status on these procurement reform issues.

## Introducing C.A.R.E., CAL-Card's Automated Solution!

Customer Automated Reporting Environment (C.A.R.E.) enhances and expedites program administration, billing documentation and management information reporting, transaction management and the payment process in real time, via the Internet.

## OMR—IT changes to SOSS!

Office Machine Repair—Information Technology is now known as Statewide Office Systems Support. SOSS provides statewide comprehensive repair and upgrade services for personal computers, peripherals, and other standard office equipment.

### PLEASE REGISTER

e-mail: [georgia.welsh@dgs.ca.gov](mailto:georgia.welsh@dgs.ca.gov) • fax: (916) 375-4545 • phone: (916) 375-4335

Parking at the Ziggurat is \$2 per hour or \$12 per day. A cafeteria serves coffee, breakfast, and lunch. Please note that security has been increased at the Ziggurat; you must now sign in and get a visitor's badge. Please arrive 10 minutes early for this and other events.

Those persons with a disability requiring reasonable accommodation, please contact Georgia Welsh at (916) 375-4334 or TTY (916) 376-1891. To ensure that we can meet your accommodation, please send your request at least 5 working days before the scheduled event. California Relay Service—TTY: 1-(800) 735-2929 • Voice: 1-(800) 735-2922

We now e-mail announcements directly to you.

Please update your contact information via e-mail to [deborah.pearce@dgs.ca.gov](mailto:deborah.pearce@dgs.ca.gov)



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